Curtin English students can access a number of support services during their studies. Some of these services are provided specifically for Curtin English students while others are open to all Curtin University students.

Services provided specifically for Curtin English students include:

**Admissions Services** - Curtin English Admissions officers are available to provide information on matters such as:

- Visa and Immigration related enquiries including student visa applications and extensions,
- Overseas student health cover enquiries
- Fee payments and refund enquiries
- Sponsored student support and information

**Curtin English Student Advisor** – the Student Advisor is available to provide a private and confidential counselling service to students on issues such as adjusting to a new culture and academic environment, any personal matters which may be affecting their ability to study effectively, financial matters of any nature, course and general information for current and future study plans, study leave, health, family matters, employment information, grievance procedures and all general enquiries.

The Student Advisor also manages all matters relating to underage students – for more information about studying at Curtin English as an underage student please see: [http://english.curtin.edu.au/future_students/underage_students.cfm](http://english.curtin.edu.au/future_students/underage_students.cfm).

**Curtin English Social Program and Activities** – At Curtin English we feel it is important that students have a healthy balance between study and play. We have a dedicated Student Experience Officer who plans activities and outings to help our students achieve a healthy study and life balance. Examples of the activities and outings Curtin English students can participate in include:

- trips to wildlife parks, the State Aquarium and the Perth Zoo;
- sports activities including basketball, soccer games and 10 pin bowling.
- ‘Speaker’s Corner’ – this activity is run each Wednesday during the lunchbreak. It provides an opportunity for Curtin English students to meet other Curtin University students from all over the world to practice their English or learn another language.

Students can visit the Curtin English Customer Service Desk in Building 208 (Room 129C) to access these services.

Services available to all Curtin University students include:

**Curtin University Counselling Services** – the Counselling Services team provides a free and confidential service that offers Curtin students a safe professional environment to deal with any issues affecting life or study. The university Counselling Service is located on the
second floor of Building 109. You will need to make an appointment to see a counsellor which you can do by phoning 9266 7850. You can also find out more information about the services they provide by visiting their website: http://unilife.curtin.edu.au/health_wellbeing/counselling_services.htm.

Curtin University Disability Services – Curtin University is committed to ensuring the inclusion of students with disabilities or special needs in all aspects of university learning and life. Reserved parking bays, easy access pathways and special wheelchair routes, wheelchair accessible rest rooms, electric wheelchair storage and recharging facilities are provided to ensure equitable access to Curtin University facilities. Ergonomic furniture, special study facilities and alternative examination arrangements are also available to support the learning outcomes of students with disabilities or special needs.

The TL Robertson Library (Building 105) has special study equipment including a scanner, viewpoint closed-circuit television, computers and printers and a wheelchair-accessible photocopier. If you have a disability or special needs and wish to access these support services you can do so by contacting the Disability Services team on 9266 7850. You can also find out more information about the services they provide by visiting their website: http://unilife.curtin.edu.au/health_wellbeing/disability_services.htm

Curtin University Health Services - Curtin offers excellent health care facilities for staff and students. Doctors (male and female) and registered nurses are available for consultation; you will need to make an appointment which you can do by phoning 9266 7345. You can also find out more information about the services they provide by visiting their website: http://unilife.curtin.edu.au/health_wellbeing/health_services.htm

Curtin University Faith Services and Facilities – Curtin University seeks to provide support for the religious and spiritual needs of students. Prayer facilities exist on campus for various faiths. The University also employs a Multi-faith Officer who is available to all students for free and confidential support on matters of faith, belief, values and religion.

The Multi-faith Officer does not represent any denomination, faith or religious organisation but provides wide-ranging support assisted by occasional visiting chaplains (Anglican, Baha’i, Baptist, Buddhist, Muslim, Roman Catholic etc.). You can contact the Multi-faith Officer by phoning 9266 3714. You can also find out more information about the services and facilities available by visiting the following website: http://unilife.curtin.edu.au/diversity_and_faith/faith_services.htm